



## LSU Traveling Tigers Terms and Conditions

### ***Reservations and Payment Schedule***

Reservations for LSU Traveling Tigers sports trips may be made online or by calling the LSU Alumni Association at 225-578-3838. Deposits and/or final payment may be made by credit card or personal check. If paying by check, make checks payable to the LSU Alumni Association.

All reservations will be confirmed on a first-come, first-served basis.

At the time of reservation, a deposit will be due and amounts will vary by trip. Payment should be made payable to the LSU Alumni Association in order to secure a reservation. The credit card used to make the reservation will be automatically charged 60 days from trip departure unless notified otherwise by the client. Reservations received within 60 days of the trip will require full payment at the time of booking, pending availability. Full payment must be submitted in order to receive access to trips - this includes and is not limited to, travel documents (itineraries, city guides, reservation confirmations, transportation, admission to pre-game events, and game tickets). Travel insurance is recommended.

Upon receipt of your deposit, a confirmation email will be sent to the email used to make the reservation outlining the trip inclusions and terms and conditions.

### ***Cancellations, Refunds and Changes***

Once a reservation for an LSU Traveling Tigers trip has been made, the deposit is non-refundable. No refunds will be issued after the final payment due date (60 days prior to trip departure) unless the participant's airline and/or hotel space is transferred/resold.

#### **Cancellation**

Cancellations made at any point after booking an LSU Traveling Tigers trip will result in a loss of the trip deposit. If Trip can successfully be rebooked/resold, cancellations will be processed within one to five business days after the initial request by the traveler. Requests to cancel reservations must be made by completing our [Request for Cancellation form](#). Verbal and over-the-phone or voicemail requests for cancellation will not guarantee that a

cancellation request has been processed or acknowledged. A cancellation receipt summarizing charges will be issued to the guest.

Contact Email: Brandli@lsualumni.org  
Subject Line: Request for Cancellation  
Contact Mailing Address:  
LSU Alumni Association  
ATTN: Brandli Greer  
3838 W Lakeshore Dr  
Baton Rouge, LA 70808

### **Refunds**

No refunds will be issued after the final payment due date (60 days prior to trip departure) unless the participant's airline and/or hotel space is transferred/resold.

No refunds will be issued for unused ground transportation and package inclusions not used by the participant.

### **Transfers and Changes**

To avoid the cancellation penalty, reservations can be transferred. If space is resold by the original trip purchaser, the original trip purchaser will receive a full refund, less a 5% cancellation fee plus any airline name change fees that result from the resale of the participant's airline seat (when applicable).

Any name changes or changes to package arrangements made after registration may result in a charge per change. No name changes will be accepted within one week prior to travel.

### ***Tour-Specific Terms and Conditions***

Participants will acknowledge tour-specific terms & conditions when completing a reservation. Tour-specific terms & conditions will be noted on the participant's order confirmation for reference.

### ***Post-Season Sports Trips***

Certain travel packages offered by LSU Traveling Tigers may require full payment at the time of booking. This is the case for College Football post-season bowl travel, College Basketball and College Baseball post-season tournament travel.

### ***Cancelled LSU Traveling Tigers Trips***

In the rare event that the LSU Alumni Association must cancel an LSU Traveling Tigers sports trip, all travelers will be notified immediately and will receive a full refund of payments made to the LSU Alumni Association. The LSU Alumni Association reserves the right to cancel any LSU Traveling Tigers Trip for any reason, including insufficient trip enrollment. The LSU Alumni Association is not responsible for expenses incurred by travelers in preparation for a canceled sports trip, including, but not limited to, nonrefundable airline tickets, etc.

